



The COVID-19 pandemic has significantly impacted our economy.

In May, the unemployment rate in Wake County was 11.5%. As a result of layoffs and cutbacks, some residents can no longer afford to pay their utility bills.

To help, Wake County has launched a new utility bill payment assistance program called **WakeHELPS** to do exactly what the name implies – help households impacted by COVID-19 pay back what they owe to their utility providers.

**IF YOU HAVE A NEED**

Please apply by visiting [wakegov.com/WakeHELPS](http://wakegov.com/WakeHELPS) or calling [919-212-0476](tel:919-212-0476). Applications can also be picked up at two county buildings: Swinburne Building, [220 Swinburne St., Raleigh](#), and Eastern Regional Center, [1002 Dogwood Drive, Zebulon](#).