Guide to Remote Learning Resources

Have you been in contact with your school?
• Stay in contact with your child's school for:
  • Updates and information
  • Food and/or non-food needs.
• Find school phone numbers at this link: www.wcpss.net/domain/132
• Call your school social worker, counselor, or principal.
  • If you are unable to reach anyone at your school, please contact us: Cass@wcpss.net, 919-694-0599.
• New to Wake County? Find the school assigned to your current temporary address: wwwgis2.wcpss.net/addresslookup

Why should your child participate in remote learning?
• Reduce learning loss;
• Stay on track with learning; and
• Be prepared to return when schools reopen.

How do you get a Chromebook (computer) or hotspot (internet) for remote learning if you do not have one?
• Contact the school to find out times to pick up a Chromebook (computer) or hotspot (internet).
• If you are unable to pick up these items, contact the principal or assistant principal to request Bus Delivery.

How do I get help with setting up the laptop and/or internet?
• Contact the Remote Learning Helpdesk, 919-694-8100.

Do you know the grading options for your child?
• Contact your school counselor or principal to discuss what is in the best interest of your child.

ADDITIONAL INFORMATION

HOUSING OR HOTEL ASSISTANCE:
984-344-9599, and select option 4
Leave a message

ENROLL IN SCHOOL:
www.wcpss.net
Click on Enrollment

SCHOOL DISTRICT CUSTOMER SERVICE:
919-431-7400

WAKE COUNTY RESOURCES:
www.wake.nc.networkofcare.org

GET FOOD AT THESE LOCATIONS:
www.wcpss.net/food

EXPERIENCED A LOSS OF HOUSING?
The McKinney-Vento Program may be able to provide additional supports.

• Find the contact for your school:
  https://tinyurl.com/y8j24rbc

McKinney-Vento Program:
www.wcpss.net/Page/40684
PH (919) 694-0582 (Leave a message) | TEXT (919) 371-8774
EMAIL: mmozingo@wcpss.net

Counseling & Student Services
cass@wcpss.net or (919) 694-0599

What Starts Here Changes Everything.