

# Guide to Remote Learning Resources



## Have you been in contact with your school?

- Stay in contact with your child's school for:
  - Updates and information
  - Food and/or non-food needs.
- Find school phone numbers at this link:  
[www.wcpss.net/domain/132](http://www.wcpss.net/domain/132)
- Call your school social worker, counselor, or principal.
  - If you are unable to reach anyone at your school, please contact us: [Cass@wcpss.net](mailto:Cass@wcpss.net), 919-694-0599.
- New to Wake County? Find the school assigned to your current temporary address:  
[www.gis2.wcpss.net/addressLookup](http://www.gis2.wcpss.net/addressLookup)

## Why should your child participate in remote learning?

- Reduce learning loss;
- Stay on track with learning; and
- Be prepared to return when schools reopen.

## How do you get a Chromebook (computer) or hotspot (internet) for remote learning if you do not have one?

- Contact the school to find out times to pick up a Chromebook (computer) or hotspot (internet).
- If you are unable to pick up these items, contact the principal or assistant principal to request **Bus Delivery**.

## How do I get help with setting up the laptop and/or internet?

- Contact the Remote Learning Helpdesk, 919-694-8100.

## Do you know the grading options for your child?

- Contact your school counselor or principal to discuss what is in the best interest of your child.

## ADDITIONAL INFORMATION



### HOUSING OR HOTEL ASSISTANCE:

984-344-9599, and select option 4  
Leave a message



### ENROLL IN SCHOOL:

[www.wcpss.net](http://www.wcpss.net)  
Click on Enrollment



### SCHOOL DISTRICT CUSTOMER SERVICE:

919-431-7400



### WAKE COUNTY RESOURCES:

[www.wake.nc.networkofcare.org](http://www.wake.nc.networkofcare.org)

### GET FOOD AT THESE LOCATIONS:

[www.wcpss.net/food](http://www.wcpss.net/food)

## EXPERIENCED A LOSS OF HOUSING?

The McKinney-Vento Program may be able to provide additional supports.

- Find the contact for your school:  
<https://tinyurl.com/y8j24rbc>

## McKinney-Vento Program:

[www.wcpss.net/Page/40684](http://www.wcpss.net/Page/40684)

PH (919) 694-0582 (Leave a message) | TEXT (919) 371-8774

EMAIL: [mmozingo@wcpss.net](mailto:mmozingo@wcpss.net)

Counseling & Student Services  
[cass@wcpss.net](mailto:cass@wcpss.net) or (919) 694-0599



**WAKE COUNTY**  
PUBLIC SCHOOL SYSTEM



*What Starts Here Changes Everything.*