



EMERGENCY COOLING BILL ASSISTANCE

The Crisis Intervention Program (CIP)

An annual Wake County program that provides financial assistance to low-income families who are experiencing, or in danger of experiencing, a cooling-related crisis.

Program eligibility

Demonstrate all the following:

- ✓ Have received a past due notice or disconnection notice from utility service provider
- ✓ Provide income verification
- ✓ Show proof of residence in Wake County

How to apply

- ✉ Email hs.energy@wakegov.com to get an application emailed
- ☎ Call 919-212-7000 to request an application be mailed
- 🖱 Visit the [Human Services energy assistance webpage](#) to download a fillable application
- 📍 Pick one up from the Swinburne building lobby at 220 Swinburne Street, Raleigh
Open M-F, 8:30 a.m. – 5 p.m.

Questions?

Call 919-212-7000
Email hs.energy@wakegov.com

Funds available in early July!

wakegov.com/humanservices/social/energy